

1 Pandemic Regulations Goudsmit Magnetic Systems

1.1.1 Guidelines

Goudsmit Magnetic Systems is situated in the Netherlands and therefore obliged to act according to the guidelines and regulations from the Dutch authorities (RIVM and Government). We are not allowed to travel to any country and/or region that has government restrictions under the current Dutch or domestic guidelines. This affects customer visits, delivery of our goods and products and commissioning on site.

In all above mentioned cases Goudsmit has the right to change dates and / or time schedules in case guidelines and restrictions are changed by the Dutch government or domestic regulations. Goudsmit will always stay in close contact with its customers and inform you immediately in these cases.

1.1.2 Commissioning

In case we are not allowed to physically do the commissioning on site we will replace it by virtual commissioning in a video call, during which we can carry out a full commissioning with you as our customer. By doing this we still meet the requirements of you as our customer. Goudsmit Magnetic Systems will take the lead in this virtual commissioning.

1.1.3 Commissioning Conditions

For virtual commissioning our conditions are similar to commissioning on site.

Commissioning can only be performed if:

- There is at least one English speaking mechanic available at the machine
- The customer has a camera available on site at the machine(s) with clear view
- Goudsmit has received a written confirmation on date and time of the planned commissioning
- During the commissioning (at the end) the customer needs to fully fill in the available Commissioning-Document in Google Docs. It needs to be signed for approval and confirmation

1.1.4 Virtual Commissioning cost

The cost of virtual commissioning will be specified at the moment of agreeing to do virtual commissioning.

1.1.5 Delivery dates

As mentioned in our quotation we will only start production and confirm a delivery date after approval of delivered approval documents.

Due to pandemic influences within Goudsmit and at its suppliers all confirmed delivery times are dependent of the pandemic influences and can, always in consultation with you as our customer, be changed and adapted after confirmation. Of course we try to keep delivery times as short as possible.

Please do take this into account in your planning in building your installations or process lines.